

Extreme Facilitation: Guiding Groups Through Controversy and Complexity

Suzanne Ghais



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Extreme Facilitation: Guiding Groups Through Controversy and Complexity Suzanne Ghais *Extreme Facilitation* picks up where other books on the topic leave off to present a revolutionary method that helps large, unwieldy, adversarial, and apparently dysfunctional groups achieve consensus and reach objectives on divisive and contentious issues no matter how long the group has been struggling. Throughout the book, expert facilitator Suzanne Ghais shows how *extreme facilitation* - which puts on the emphasis on creativity, flexibility, and customization - can change how group members interact with one another and how participants view the issues even in the most challenging and exceptionally difficult situations. *Extreme Facilitation* covers the preparatory phases of the process, including assessment, convening, and contracting. Ghais also offers vital information on process design and tips for handling situations that many facilitators find particularly challenging.

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