



# How to Master Workplace and Employment Mediation

*Clive Lewis*

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## **How to Master Workplace and Employment Mediation** Clive Lewis

Mediation in the workplace is growing in popularity as a dispute resolution option for UK organisations. The management of conflict at work is not easy and this is partly due to there being few practical tools to help. How to Master Workplace and Employment Mediation provides these tools.

Key topics covered in How to Master Workplace and Employment Mediation, include: The business case for mediation in the workplace; Setting up an in-house mediation scheme; Making mediation work; Mediation advocacy and representatives in mediation; Mediator skills; The future of workplace mediation; Mediation documentation.

How to Master Workplace and Employment Mediation will prove essential reading for anyone involved in workplace and employment mediation, including HR professionals, mediators, lawyers, company secretaries and trade union representatives.

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