The Memory Jogger ISO 9001:2015: What Is It? How Do I Do It? Tools and Techniques to Achieve It

Jeremy Hazel, José Domínguez, Jim Collins

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The Memory Jogger™ ISO 9001:2015 is the best source for everyone in your organization to learn how to comply with the requirements of ISO 9001:2015 and maximize the value the framework of the standard can provide for your company. Complete with practical guidance on the standard, this book also covers fundamentals of the process approach to auditing as well as an overview of the registration process to ISO 9001:2015.

The Memory Jogger™ ISO 9001:2015 is a convenient and quick reference guide to use on the job written in the renowned GOAL/QPC format; What is it? How do I do it? Tools and Techniques to Achieve it. The book breaks down the essentials to assist in quick recall and implementation, including pitfalls and best practices gained over many years of effective industry based experience. Whether you are an executive, department head, implementer or auditor, new to the ISO world or an experienced quality professional, this is an indispensable pocket guide on the new standard.

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